April 2024

Kaiserslautern Military Community

Comprehensive Pregnancy to Childbirth Resource Guide



Landstuhl Regional Medical Center Military Treatment Facility

Dr. Hitzelberg-Strasse 66489 Landstuhl, Germany

Phone: 06371 9464 5762

DSN: 590-5762

www.facebook.com/LRMC official page

https://landstuhl.tricare.mil

Congratulations!

You have a positive pregnancy test- what's next? Whether or not this is your first child, this is a new family experience. The goal of this guide is to provide resources for our TRICARE beneficiaries as they prepare to give birth at a Host Nation partnering facility.

For many years, U.S. Military Treatment Facilities have worked hand-in-hand with Host Nation providers to meet the needs our beneficiaries. TRICARE has established relationships with a select group of providers in the area who have had their credentials verified and have agreed to file claims on behalf of our TRICARE Prime patients.

On behalf of Landstuhl Regional Medical Center (LRMC), we congratulate you on your pregnancy. Even though you are receiving your obstetric care at a Host Nation facility, we are still here to support you throughout this process. Should you have questions related to this guide, please do not hesitate to contact the LRMC OB/GYN Department. Preparing to give birth overseas can feel like an overwhelming process but we hope this guide will provide the support you need to navigate your pregnancy.

Wishing you and your growing family the best,

The Women's Health Service Line Department

Landstuhl Regional Medical Center

Table of Contents

The OB Referral Process4
German Health System Overview5
Choosing a Host Nation Provider5
Host Nation Hospital FAQs5
Mutterpass6
When to Seek Emergency Care6
Diet & Exercise Recommendations
Over the Counter & Prenatal Medications8
Support Programs9-10
Lactation Consultant Services11
Packing Your Bag12
Car Seat Safety13
Support During Delivery14
Postpartum Care14
Post-Delivery Medications15
Post-Birth Requirements16-17
Immunizations
Resource Contact List



The OB Referral Process

Contact your Primary Care clinic to confirm your pregnancy status and discuss obstetrics (OB) care options with your Primary Care Provider or Nurse. Following your positive pregnancy test results, your Primary Care Team will enter a referral and direct you to the TRICARE Service Center (TSC) to schedule your first prenatal appointment.

You will need to call the TSC within 1-2 business days where you will be asked if you have a Host Nation OB provider preference. If you do not have a preference, your TSC staff will pick an OB doctor from the preferred network provider list. The TSC will request authorization from our TRICARE Managed Contractor, International SOS (ISOS). ISOS will communicate with your Host Nation OB provider and assist with arranging your first appointment. This process typically takes 1-2 weeks.

It is critical to start your prenatal care as soon as possible. As a general rule, your host nation OB provider will meet ALL of your OB related health care needs up to six weeks postpartum, to include your postpartum visit. If you are not sure when you are required to have an additional referral or authorization during your OB care, do not hesitate to contact the 24-hour International SOS (ISOS) European hotline at 0800-589-1599. If possible, please bring paper copies of your records with you to the TSC office to be translated and uploaded into your medical record.

When you go to visit your Host Nation provider, you will need a hard copy of your ISOS authorization at the time of your first visit. These facilities may refuse to see you without this paperwork. The TRICARE Service Center will notify you if additional forms are needed prior to your appointment.

Note: TRICARE Prime Enrollees require a separate TRICARE referral and ISOS authorization for the delivery & in-patient admission if childbirth-related care is provided at a different hospital or treatment facility than the prenatal care.

German Health System Overview

The World Health Organization consistently ranks Germany in the top 25 of health systems. Since 1883, the German health system has operated as a social health insurance system. While the governance and structure of Germany's health system differs from the United States, both health systems have similar quality goals. The German health care system is a quality system with highly trained providers. The table below highlights Germany's key performance indicators when it comes to maternal child health. More information on Germany's health system performance is available at www.who.int/data.

Performance Indicators	German Health System	United States Health System
Neonatal Mortality Rate	2.2 for every 1,000 live births	5.6 per 1,000 live births
Maternal Mortality Rate	7 per 100,000 live births	19 per 100,000 live births
C-Section Rate (%)	30.5	32.0

The World Health Organization. (2021). The Global Health Observatory. https://www.who.int/data/gho

Choosing a Host Nation OB Provider

TRICARE Overseas has established partnerships with several high quality Host Nation providers within the Kaiserslautern Military Community. Some of the most common Host Nation hospitals in the KMC area include St. Johannis in Landstuhl, Westpfalz-Klinikum in Kaiserslautern, and Saarland University Hospital in Homburg.







Please visit https://www.tricare-overseas.com/beneficiaries for an updated list of approved OB providers. Please note: you are expected to follow the clinical and administrative policies and procedures of the Host Nation Hospital.

Mutterpass

During your first or second Host Nation OB appointment, you will receive a "Mutterpass". This booklet is a record of your prenatal healthcare. Please keep it with you at all times to include prenatal care appointments and when you go to the hospital to deliver. Your OB Provider should provide the LRMC Patient Administration Office a typed record of your prenatal care every 30-60 days until and including



delivery. This record will be translated by the Correspondence office and be uploaded to your electronic health record. .

Host Nation Hospital FAQs

Can I tour the Host Nation hospital?

Please contact the Host Nation Patient Liaison Office to schedule a hospital tour. The availability of touring a Host Nation hospital may be dependent on local health protocols. Please visit the HN hospital's website for additional information about tour options.

Can I have a private room so my spouse can stay at the hospital with me?

Some Host Nation hospitals allow a private room (if available) for an additional cost. This cost is out of pocket—TRICARE will not pay for or reimburse this expense.

How long will I have to stay at the hospital after I have my baby?

For uncomplicated vaginal births, the typical length of stay is three days. If you have a C-section, you will most likely stay 3-5 days.

How do I get my records from a Host Nation provider to LRMC?

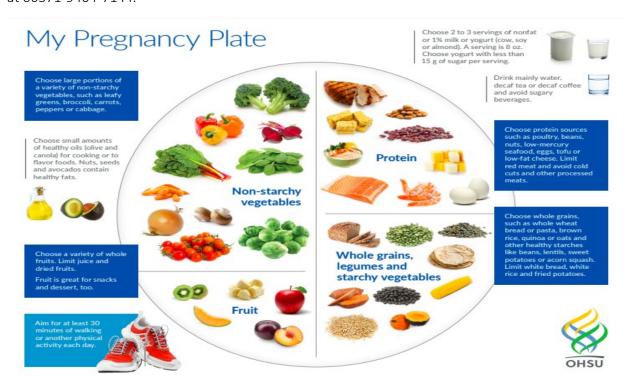
Please contact the Patient Administration Office/Medical Records department at 06371-94645204. You will need to know the Hospital and provider's name and location, as well as the dates you received care.

When to Seek Emergency Care

Some discomfort during pregnancy is normal. However some symptoms require emergency care or should be shared with your provider. Always consult with your Host Nation OB provider if you are concerned. You can also utilize the 24/7 TRICARE Nurse Advice Hotline by calling 0800-8251600. Please be advised there may be fees associated with seeking emergency care at LRMC. For the safety of mom and baby, we recommend going to the facility that maintains your prenatal records.

Diet & Exercise

Healthy diet and exercise are important to both your health and the health of your developing baby. Please discuss diet and exercise with your Host Nation OB provider as recommendations may change based on your specific health needs. LRMC Nutrition Care Department offers a pregnancy nutrition class once a month. For more information or to register for the class, please call the Nutrition Clinic at 06371-9464-7144.



Healthy snack ideas

When you are pregnant, you need about 300 extra calories each day starting in the second trimester. This is not really that much. It equals one large snack or two smaller snacks a day.



What about sweets?

You may be wondering whether there is room for cookies, candy, ice cream or other sweets in your pregnancy diet. You can eat sweets, but not every day. The goal is to use My Pregnancy Plate as your guide for healthy eating, be physically active and satisfy your sweet tooth with an occasional treat. This balance will help you achieve the recommended weight gain below.

Recommended weight gain during pregnancy based on pre-pregnancy weight				
Pre-pregnancy weight	Recommended weight gain	Recommended rate of weight gain after first trimester		
Underweight (BMI <18.9 kg/m2)	28-40 lbs	5.0 lbs/month		
Normal weight (BMI: 18.9-24.9 kg/m2)	25-35 lbs	4.0 lbs/month		
Overweight (BMI: 25-29.9 kg/m2)	15-25 lbs	2.6 lbs/month		
Obese (BMI > 30 kg/m2)	11-20 lbs	2.0 lbs/month		

Food safety

Here are some tips for safe food handling

- Wash your hands before preparing food and eating.
 Wash fresh produce thoroughly before eating.
 Cook food thoroughly, especially eggs and foods made with eggs, meat, poultry and seafood.

Avoid the following:

- Raw fish, especially shellfish and sushi Unpasteurized milk, juice and soft cheeses such as feta, bleu cheese, brie and queso blanco. Soft cheeses made from pasteurized milk are fine.
- Raw sprouts
- Herbal supplements and herbal teas, until you check with your provider Swordfish, tilefish, king mackerel and shark, due to high me

Do include a source of DHA. This is a type of fat called "omega-3" that is very important for your baby's healthy brain and eye development. Omega-3 fat is especially important from 20 weeks of pregnancy until you are done breastfeeding. Experts recommend that pregnant and nursing women get 300 mg of DHA every day.

The best sources of DHA are wild albacore tuna (make sure it says "troll-caught") and wild salmon. These types of fish are safe for pregnant women. If you don't eat fish, you can get DHA by taking fish oil capsules. Take enough to get 300 mg of DHA each day. If you don't eat animal products, you can take DHA capsules made from algae.

Exercises During Your Pregnancy Repeat all exercises 4-6 times 4-Point Kneeling Seated Leg Raises Seated Overhead Triceps Extension Ball Wall Squat Strengthens and tones the abdominal muscles. Strengthens abdominal muscles and helps Stretches and strengthens the triceps Stretches the muscles of the legs and (upper arm muscle) and chest muscles. with balance and stability. buffocks. If you have any knee pain, do 1. Kneel on all fours. Position your hips directly over your Kneel on all tours. Position your hips directly over you kneel and position your shoulders directly over your hands. Your book should be shedgitt. Inhald edeptly. Then exhale, As you exhale, pull your abdominal muscles in. This is called engaging your abdominal muscles. De not hold your breath. Keep your back sheight. Sit on a choir, keeping your back in a neutral position. Your feet should be flat on the floor, about as wide as your hips. Also works abdominal and hip muscles. While sealed, keep your back straight and your feet flat on the floor. repeating this exercise 10 to 12 times 1. Place exercise ball against 2. Hold a resistance band in your right hand wall. Stand and firm wall, stand and firmly press the ball into the wall using your lower back. 2. Distribute your weight between both feet. With a slow controlled movement squat down while firmly greater and the ball. and raise your arm, then bend if at the elbow Reach your left hand behind your back and hold the other end of the resistance band at the back of your waist. 3. Roise your left foot off the ground by extending our knee. At the same fi 3. With your elbow close to your he and lower your right arm by bending your elbow. Keep the other end pressing against the ball. Do not let your knees collar inward. Keep your feet flat. Maintain an open chest and band anchored behind avoid rounding your shoulder Start with squatting halfway your waist. if you cannot squat all the **Ball Shoulder Stretch** Stretches the upper back, arms, and Seated Side Stretch shoulders. 1. Kneel on the foor with the ex Eases tension on the sides of your body ball in front of you. Put your hands on either side of the ball. and stretches your hip muscles. Kneeling Heel Touch on either side of the ball. Move your buffacks back to your hips while rolling the b in trant of you. Keep your eyes on the foor. De not arch your neck. Go only as far as comfortable to feel a gentle shetch. Hold for a few seconds. Sit up tall on a chair, keeping your back in a neutral position and your abdominats pulled in. Your feel should be flat on the floor, about as wide as your hips. Put your left hand on Standing Back Bend Tones muscles of the upper back, lower Helps counteract the forward bending that back, and abdomen. happens during pregnancy as your uterus . Kneel on an exercise mat White an an exercise mat. Using a slow controlled movement rotate your torso to the right. Bring your right hand back and touch yo left heel. Edend your left arm abov your head for balance. your right knee. 2. Slowly bend back about 15 to 20 degrees. Hold for 20 seconds. 3. Receat with the opposite side. 3. Repeat with the opposite side

Over the Counter & Prenatal Medications

Please consult with your Host Nation OB provider for any medication questions while pregnant and/or breastfeeding. If your Host Nation OB provider prescribes medication per USA prescribing requirements, you can present to the LRMC outpatient Pharmacy with your prescription. If your medication is not available, you can visit a German Apotheke (Pharmacy) with the prescription. The Tricare Service Center will be able to provide an updated list of local Host Nation pharmacies that take Tricare insurance.

Under the Tricare contract, pharmacies are not required to support "no fee billing." For all out of pocket medication expenses, your receipt and prescription are needed to submit a claim for reimbursement. You may be asked for proof of prime enrollment or a hard copy of ISOS authorization. If you have any questions or concerns please call TSC staff for assistance.

Family Support Programs

All parents and Children, regardless of where you receive your OB care, are eligible for several support programs available to the Kaiserslautern Military Community.

Child & Youth Services



Child & Youth Services (CYS) offers childcare and activities for parents and children of all ages. To become eligible for full-time, part-time, and hourly-care programs, families must register each child with Child & Youth Services (CYS). Please note: If you require full time care, there may be a wait-list.

WIC Overseas Program

The Women, Infants, and Children (WIC) Overseas Program is designed to supplement the food you regularly buy with additional nutritional food items. WIC Overseas counselors determine eligibility for the program by evaluating income, family size, and certain other criteria. Your counselor will



give you an approved food list and redeemable food checks called "drafts" which you exchange for approved foods at overseas commissaries. Those who may be eligible for the WIC Overseas include:

- Expectant mothers during pregnancy and throughout the first six weeks after giving birth.
- Mothers until the infant is six months old if bottle-feeding or one year old if breast-feeding.
- Infants and children until the end of the month in which they turn age five

For more information, please visit http://www.tricare.mil/wic.

Army Community Services (ACS)

ACS offers a variety of services and beneficial programs for all Army families: Exceptional Family Member Program (EFMP), Family Advocacy Program (FAP), Military and Family Life Counseling (MFLC) Program, the Leanding Closet, and much more. Please contact ACS for more information regarding their services at CIV 0611-143-541-9000 or DSN 541-9000.

New Parent Support Program

The New Parent Support Program is available to anyone who has a DoD ID card and has access to the military healthcare system. There are eligibility requirements beyond this to include having a little one in the home under three years old or currently expecting/adopting. The NPSP supports families in several ways including parenting education, newborn care, car seat safety, home visits, hospital visits, and referrals/connections. There are separate programs for the Army and the Air Force.



NEW PARENT SUPPORT PROGRAM

Education & support for families with children 0-3 years old





Download our Calendar

united States Air Force New Parent Support Program

For Expecting or Adopting Families or Families with a Child (ren) Ages Birth to Age Three.



86th Medical Group Building 2121, 2nd Floor Ramstein Air Base Germany

> DSN479-2098 06371-46-2098

Lactation Consultant Services

Prenatal Breastfeeding Education Class

- Hosted by the ACS New Parent Support Program Located on Landstuhl in Bldg. 3820.
- A class for parents to be (Yes, spouses too).
- Open to ALL ID Card holders.
- Classes are available weekly. For class schedule and registration, contact ACS at DSN: 541-9028 / CIV: 0611-143-541-9028. Or the QR Code —>

What can the Lactation Consultant help me with SPECIFICALLY???

- Painful latch
- Infant weight gain issues
- Choosing a pump
- Assistance with pumping
- Low milk supply
- Is this medication safe?
- Plugged milk ducts
- Engorgement
- Weaning from nipple shields
- · Introduction of bottle feeding
- Milk suppression after breastfeeding



By Day Five after delivery, consider the following

- Do you feel breastfeeding is going well?
- Can your baby latch comfortably and stay attached without difficulty?
- Is your baby waking up to nurse?
- Is breastfeeding pain free?
- Is your baby having 3 or more yellow stools per day?

If you answered "no" to any of these questions, or if you have any concerns, please call a lactation consultant or your provider.

For more information on breast pumps, supplies, and services, visit: https://tricare.mil/LifeEvents/Baby/NewbornWellBaby/BreastPumps.aspx





Packing Your Bag



Please check with your hospital prior to planned delivery date to determine what supplies they offer. Most hospitals will provide sanitary napkins (bulk ones), diapers, baby clothing, baby blankets, baby care supplies, and formula. Don't forget to have a proper car seat for your baby!

Packing Recommendation List:

- Nightgowns, bathrobes, house shoes, and socks
- Undergarments, nursing bra, and nursing pads
- Toothbrush, toothpaste, floss, chapstick, deodorant
- Shampoo, conditioner, brush, comb, soap, and lotion
- Towels/washcloths (hospital towels can be quite small).
- Money for phone cards or miscellaneous items
- Radio, iPod or MP3 player (220V), watch
- Address book and telephone numbers
- Reading material
- Loose, comfortable clothes to wear home
- "Going home" outfit and blankets for the baby
- Sanitary napkins
- ✓ Food/snacks for yourself and your partner
- Bottled still water
- Camera, cell phone charger (220V)

Don't forget your Mutterpass!

Infant Car Seats

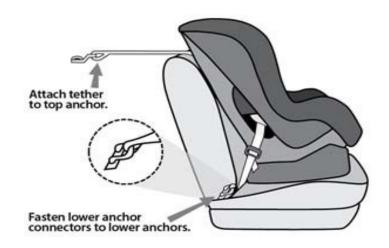
An appropriately sized infant car seat is required by law for all children under 12 years of age and less than 150 cm tall. Your infant seat must match the specifications of your car. For example, a German spec car requires a German car seat. It is recommended that you install your car seat prior to your newborn's arrival. The New Parent Support Program offers assistance with your car seat installation. Please contact NPSP to schedule your appointment with the child passenger safety technician. Remember to bring your baby's car seat with you to be discharged from the hospital.

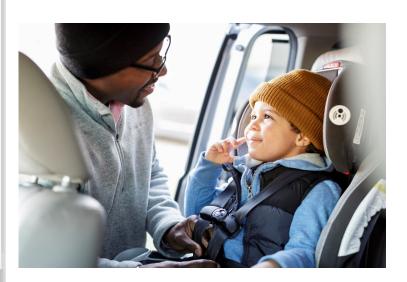
For more car seat safety information, go to www.healthychildren.org.

Car Seat Safety Tips

- Check the label & ensure your seat is newborn appropriate with size & age
- Make sure to check the seat's expiration date & double check that it is still safe to use
- Register the car seat so you will be promptly notified about any recalls
- Once your car seat is installed, give it a good shake at the base & ensure it does not move more than an inch
- Your baby should always travel in the back seat of the car, in a rear facing car seat
- Once your baby is properly buckled in, make sure the straps are tight. Try to pinch the strap at the shoulder & if you are unable to pinch any excess webbing, you are good to go!
- The upper, front clip should be at nipple level.
- Please read the vehicle & car seat manuals to help you ensure the greatest safety for you & your baby

You will need to bring the car seat to the hospital after baby is born. It is a hospital requirement to take baby home in the car seat. We will check to make sure it fits!





Support During Delivery

The Landstuhl Regional Medical Center Patient Liaison office is available to provide communication assistance throughout your Host Nation hospital stay. They will also help you complete the 'Birth Announcement Form' and a temporary medical-registration form commonly referred to as, "Non-TRICARE Mini Registration." This document allows your child to have temporary healthcare at U.S. Army medical facilities in Europe. If you are admitted to the hospital, have not been visited, and need assistance, please contact the Patient Liaison at DSN: 590-7953 or CIV: 06371-9464-7953 . The 24/7 on-call number is 0162-257-6987.



Postpartum Care

Your OB referral covers you up to 6 weeks postpartum. You need to see your Host Nation OB provider until you are released. Please bring your "Mutterpass" to all of your post-partum appointments. After these 6 weeks, you can schedule an appointment with your Primary Care provider to discuss issues such as birth control, breastfeeding, exercise, and postpartum depression. If you are interested in a breast pump, please contact the OB/GYN Clinic at LRMC for your breast pump prescription.

Common Post-Delivery Medications

(Available OTC at LRMC's Main Pharmacy)

- * Tylenol: a fever and pain-reducing medication that is widely used to relieve simple headaches, muscle aches, backache, toothache, minor pain of arthritis, and menstrual cramps.
- * Motrin/Ibuprofen: a non-steroid anti inflammatory that works by reducing inflammation and pain in the body caused by many conditions such as headache, toothache, back pain, arthritis, and menstrual cramps.
- * Lanolin Cream (Lansinoh): Apply to sore nipples as needed. Often, breastfeeding can cause chapping/soreness of the skin on and around the nipples. Apply this cream liberally between feedings to help soothe and heal cracking or chapping.
- * Colace: a stool softener that makes bowel movements softer and easier to pass. It is used to treat constipation and to reduce pain or discomfort caused by hard stools or straining during bowel movements.
- * Witch Hazel Pads (Tucks Pads): provide relief from hemorrhoids during and/or after your pregnancy. They are also useful to help your perineal laceration/tear, episiotomy, or relieve the discomfort from stitches. Place one pad in the center of your peri-pad and wear as usual.

Please check with your provider before taking any medications!



Post-Birth Requirements

Step 1: Form AE 40-400B

Collect all the necessary documents to enroll your child into DEERS, obtain your baby's birth certificate, passport, social security card, and Command Sponsorship if needed. Required documents are city dependent so check local requirements. The Host Nation Liaison is available to assist you during your hospital stay. Prior to discharge, Form AE 40-400B (Report of Child Born Abroad of American Parents) should be completed.

Required Documents

- Military ID cards
- * Passports (for both parents)
- * Birth Certificate (if parent does not have a passport)
- * Marriage Certificate (Original Certified Copy)
- Affidavit for Mother/Affidavit of Parentage

Step 2: DEERS

Contact the DEERS office for a document review and to schedule an appointment. You will need to enroll your newborn in DEERS within the first week of birth. Once you have AE Form 40-400B, bring all required documents to the DEERS office to enroll your newborn as soon as possible.

Step 3: Command Sponsorship

AD Dual Military, single parents and Army personnel assigned to LRMC contact: EFMP located in BLDG. 3744: 06371-9464-5756 DSN: 590-5756. All other AD Army: Check with your unit for Command Sponsorship requirements. All AD Air Force: Contact 786 FSS/FSPD, DEROS Management for Command Sponsorship package (480-1606/06371-47-1606).

Step 4: TRICARE

TRICARE enrollment cannot be completed until command sponsorship and DEERS enrollment has been approved. The Mini Registration that you completed prior to the initial well-baby appointment or at your child's birth only temporarily allows your child military healthcare during the first 120 days. Please contact the TSC to enroll your newborn when eligible.

Step 5: Well Child Exam

Newborns must be seen for a Well Child Exam at 2-3 days of life. Upon discharge from the hospital, please call LRMC to schedule baby's Well Child Exam:

If discharged during normal clinic hours:	LRMC Central Appointments
	0671-9464-5762
If discharged over the weekend or	LRMC L&D 06371-9464-6343
holiday:	LRMC NICU 06371-9464-5876

For baby boys, circumcisions are NOT performed at HN hospitals without a medical indication. This can be scheduled at the LRMC Peds Clinic until 2 weeks of life or at LRMC Urology Clinic after that age.

Step 6: Finance

Air Force personnel must wait until after the 2 week well baby appointment. Your baby will need to be Command Sponsored prior to enrolling. Army personnel must go after 24 hours from enrolling in DEERS. (You will need to bring DD Form 1172 which is obtained at your DEERS appointment).

Step 7: Passport Office

The Application for a Consular Report of Birth Abroad (CRBA) must be done electronically through the Department of State at www.MyTravel.State.gov. Parents must contact their servicing military's Official Passport Office for assistance to register your newborn.

Army Kleber Kaserne: usarmy.rheinland-pfalz.id-europe.mbx.kmc-mpd-passport@army.mil

Army Baumholder: usarmy.rheinland-pfalz.id-europe.mbx.bmc-mpd-passport-and-id@army.mil

Air Force Ramstein: 786fss.passports@us.af.mil

Step 8: German Birth Certificate

Your newborn's German birth certificate must be obtained before you depart Germany. Ask your Host Nation Patient Liaison office about where to obtain a German birth certificate (varies based on the location of the Host Nation hospital). Additionally inquire if you need to have documents translated to German. For your German birth certificate you will most likely need:

Form AE-400B	Passports
Original Marriage Certificate	Parents birth certificates
Any divorce decrees or naturalization papers	Approximately 30 euros (price may vary)

* Provide an APO or German address (not a military base address) to minimize delays.

Immunizations

Immunizations provide protection against dangerous illnesses, some of which have serious complications possibly resulting in death. Young children are especially vulnerable because of their under-developed immune response. We highly encourage you to have your children immunized following the Childhood Advisory Committee on Immunization Practices.

2023 Recommended Immunizations for Children from Birth Through 6 Years Old







COVID-19** Number of doses recommended depends on your child's age and type of COVID-19 vaccine used.

Flut Two doses given at least 4 weeks apart are recommended for children age 6 months through 8 years of age who are getting an influenza (flu) vaccine for the first time and for some other children in this age group.

Two doses of Hep A vaccine are needed for lasting protection. The 2 doses should be given between age 12 and 23 months. Both doses should be separated by at least 6 months. Children 2 years and older who have not received 2 doses of Hep A should complete the series.

ADDITIONAL INFORMATION

 If your child misses a shot recommended for their age, talk to your child's doctor as soon as possible to see when the missed shot can be given. 2. If your child has any medical conditions that put them at risk for infection (e.g., sickle cell, HIV infection, cochlear implants) or is traveling outside the United States, talk to your child's doctor about additional vaccines that they may need.

Talk with your child's doctor if you have questions about any shot recommended for your child.







Resource Contact List

Air Force services; Army services; services for all eligible personnel

Air Force Benefits Counselor and Assistance Coordinator:

Location: Ramstein Bldg 2114, Room 119 DSN: 479-2621 CIV: 06371-46-2621

Army Community Services

Location: Kleber Bldg 3210, DSN: 541-9000

CIV: 0611-143-541-9000

Army Substance Abuse Program (ASAP)

Location: Pulaski Barracks,

Bldg 2886-C DSN: 541-1500 or 541-1503

CIV: 0611-143-541-1500 or 0611-143-541-1503

Child Youth & Services

Parent Central Services Location: ROB, Bldg 162

DSN: 541-9065

CIV: 0611-143-541-9065

DEERS: Army

Location: Kleber Kaserne Bldg 3245, Room 110 DSN: 541-1019

CIV: 0611-143-541-1019 Online appts: https:// idco.dmdc.osd.mil/idco/ **DEERS**: Air Force Location: Ramstein Bldg 2106, Room 117 DSN: 480-2240 CIV: 06371-47-2240 Online appts: https://

booknow.appointmentplus.com/y7jgzct0/

Emergency Services

Location: LRMC, Bldg 3711 DSN: 590-6321 or 6322 CIV: 06371-9464-6321 or 6322 Family Advocacy: Army

Location: LRMC, Bldg 3810

3rd floor DSN: 590-6310

CIV: 06371-9464-6310

Family Advocacy: Air Force Location: Ramstein

Bldg 2123 DSN: 479-2370

CIV: 011-49-637-146-2370

Host Nation Liaison Services

Location: LRMC, Bldg 3766 15C, Room 106

DSN: 590-7953 CIV: 06371-9464-7953 International SOS

www.TRICARE-overseas.com CIV: 0800-589-1599

Lactation Consultant Services

Location: LRMC 9A (Peds Clinic) DSN: 590-4611

CIV: 06371-9464-4611

LRMC Beneficiary Counselor and Assistance Coordinator:

LRMC & Kleber empaneled patients CIV: 06371-9464-5762

Location: LRMC, Bldg 3744

DSN: 590-4830 CIV: 06371-9464-4830 **LRMC Central Appointments**

DSN: 590-5762

LRMC Correspondence

DSN: 590-5203 CIV: 06371-9464-5203 Website: https://

landstuhl.tricare.mil/Patient-Resources/Medical-Records

LRMC Family Medicine

Clinic

Location: LRMC 1A/B DSN: 590-5762

CIV: 06371-9464-5762

LRMC Main Pharmacy

Location: LRMC 9B DSN: 486-5601 CIV: 06371-86-5601 **LRMC Nutrition Clinic**

Location: LRMC DSN: 590-7144 CIV: 06371-9464-7144 Location: LRMC 7B DSN: 590-5839

LRMC OBGYN Clinic

CIV: 06371-9464-5839

LRMC Patient Administration: **Birth Registration** Location: LRMC

DSN: 590-7053

CIV: 06371-9464-7053

Resource Contact List

Air Force services; Army services; services for all eligible personnel

New Parent Support Program:

Army

Location: LRMC Bldg 3820

DSN: 541-9028

CIV: 0611-143-541-9028

New Parent Support Program:

Air Force

Location: Ramstein, Bldg 2121,

2nd Fl

DSN: 479-2098 CIV: 06371-46-2098 Passports & SOFA Services:

Army

Location: Kleber Bldg 3245 DSN: 541-1019/1020

CIV: 0611-143-541-1019

Location: Smith Barracks

Bldg 8660 DSN: 531-2404

CIV: 0611-143-531-2404

Ramstein Pharmacy

Location: Ramstein

DSN: 480-2240

Bldg 2106, Room 110

CIV: 06371-47-2240

Location: Ramstein, Bldg 2114

Passports & SOFA Services:

Air Force

DSN: 479-2541

Ramstein Appointment Line

CIV: 06371-46-2273

Public Health: Location: LRMC

Bldg 3705, Room 110

DSN: 590-5818

CIV: 06371-9464-5818

Ramstein MDG Family Medicine

Location: Ramstein, Bldg 2114

DSN: 479-2273 CIV: 06371-46-2273 DSN: 479-2273

CIV: 06371-46-2541

Tricare Active Duty Claims

TRICARE Overseas Program P.O. Box 8976

Madison, WI 53708-8976 www.tricare-overseas.com

Tricare Nurse Help Line

Toll free: 0800-8251600

Tricare Service Center

DSN: 590-4830

CIV: 06371-9464-4830 Customer Regional Direct:

+(44) 20-8762-8384

Customer Service Toll Free:

+(1) 800-589-1599

WIC program:

All DoD ID card holders

Location: Ramstein, Bldg 2118

DSN: 480-4466 CIV: 06371-47-4466